



FAQs

How do I set up an account?

Please fill out our New Client Form located on our [Forms & Resources](#) page and email the form back to us.

How do I place an order?

For compliance samples we use an estimate process. Please request an estimate on our [Services](#) page. The homeowner and presence detection kits can be purchased through our website. For all other inquiries please email or call us.

When does my estimate expire?

Estimates are good for 30 days. If your estimate is expired and you would like to place an order, please call or email us. We will send you a new one right away.

What are my PFAS monitoring requirements in Oregon?

Monitoring requirements are based on things like population, water type, and number of entry points. Please see OHA's [PFAS Rule Page](#) or contact OHA directly 503-936-1657 to determine your system requirements.

Where can I find more information about PFAS monitoring requirements?

National requirements can be found on [EPA's PFAS Rule Page](#).

What are the shipping requirements for EPA Method 533?

Samples must be shipped on ice. Samples are valid if any ice remains in the cooler when it is received at the laboratory or bottles are received within 2 days of collection and below 10 °C.

What kind of ice do I need to use to keep my samples cool?

Please use wet ice. This is the kind we use in our drinking water. Do not use ice packs, blue ice, or dry ice. Only put ice in the provided ice bag.

Does your Regulatory Compliance testing kit include a Field Reagent Blank?

Yes! Our compliance testing kit has a field reagent blank, and we run it no matter what.

Do I need to write a collection time for the field reagent blank on the COC?

Yes! Please let us know what time you collected the field reagent blank.

What are my options for returning the samples?

You can mail them to us or drop them off at the lab. If bringing them to the lab please schedule a drop-off appointment with us on our [Bookings](#) page at least 24 hours in advance.

Do the testing kits include overnight return shipping labels?

For your convenience, the homeowner and presence detection kits include a prepaid overnight return shipping label. For compliance samples, overnight return shipping can be quoted based on your location on your estimate. If you need this, please let us know.

I am shipping a sample back to you with the prepaid label. When is the best time to mail it?

Please mail samples on Monday, Tuesday, or Wednesday. This will ensure samples make it to us quickly. Do not mail temperature sensitive samples on Thursday or Friday, as any carrier delays could result in samples arriving out of compliance.

I will arrange my own shipping back to the lab. Do I need to send my sample with overnight shipping?

For compliance samples, we highly recommend you do this to allow for any unforeseen delays by the carrier. Please mail samples on Monday, Tuesday, or Wednesday. Delays in delivering to the lab could result in sample rejection. Please check with the carrier on the cut off time for next day air shipments. It is usually early in the morning.

I am dropping the samples off at the lab. Do I need to deliver my samples to the lab right away?

Yes! Compliance samples have strict shipping requirements. Delays in delivering to the lab could result in sample rejection.

Do you report my results to OHA?

We will report results upon request. Please let us know if this is something you'd like.

I want to test my home well/water for PFAS, which test should I purchase?

We offer a PFAS test for homeowners/residential customers. This test is good for those who want to know if they have PFAS in their water and how much of it there is. This test does not include the field reagent blank and is therefore more economical. The purpose of the field blank is to detect PFAS from the surroundings so, if you don't need to know if there's PFAS in the dust or air around you, it's probably a good option!

What is the Presence Detection test and how is it different from the others?

Purchase this test if you want to know if there's PFAS in the water but you don't care how much. This test won't give you a number, it will simply tell you if there's any of the PFAS we tested for in your sample.

Do you offer discounts?

Yes! We offer discounts based on sample volume and project scope. Please contact orders@speclabllc.com or call us and let us know about your project.